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Oklahoma State University

University Assessment and Testing

2012 Graduate Student Satisfaction Survey

Survey Report – Computer Science

This survey targeted current graduate students at Oklahoma State University. The survey was administered online by the Office of University Assessment and Testing from February 2012 through May 2012. UAT prepared this report; departments may request additional analysis by contacting UAT.

Survey Questions

Respondents were asked 59 questions. These questions generally pertained to background information, program satisfaction, time to degree, financial support, satisfaction with university services, diversity, student government, career plans, and overall satisfaction.

Target Population / Response Rate – Computer Science

	Degree Program:		
	<u>Master's</u>	<u>Doctorate</u>	<u>Total</u>
Number of students	38	16	54
Number of survey respondents	23	5	28
Response rate	60.5%	31..3%	51.9%

Background Information

Q1. When did you officially begin enrollment in your degree program?*	Master's		Doctorate	
	n	%	n	%
2004 or earlier	0	0.0	0	0.0
2005	0	0.0	1	20.0
2006	0	0.0	2	40.0
2007	0	0.0	0	0.0
2008	0	0.0	0	0.0
2009	4	18.2	1	20.0
2010	3	13.6	1	20.0
2011	14	63.6	0	0.0
prefer not to answer	1	4.5	0	0.0

Q2. Among the graduate schools that you considered, was OSU your:	Master's		Doctorate	
	n	%	n	%
first choice	11	47.8	2	40.0
second choice	9	39.1	1	20.0
third or lower choice	2	8.7	0	0.0
prefer not to answer	1	4.3	2	40.0

Q3. Did you pursue your graduate of OSU primarily part-time or full-time?	Master's		Doctorate	
	n	%	n	%
part-time	3	13.0	0	0.0
full-time	20	87.0	5	100.0
prefer not to answer	0	0.0	0	0.0

Graduate Program Satisfaction

To what extent do you agree or disagree with the following statements?

Q4. The courses I took were taught well.	Master's		Doctorate	
	n	%	n	%
strongly disagree	5	23.8	0	0.0
disagree	4	19.0	0	0.0
agree	9	42.9	3	75.0
strongly agree	3	14.3	1	25.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0



Q5. There is good communication between faculty and students regarding student needs, concerns, and suggestions.	Master's		Doctorate	
	n	%	n	%
strongly disagree	3	14.3	0	0.0
disagree	5	23.8	1	25.0
agree	8	38.1	2	50.0
strongly agree	4	19.0	1	25.0
n/a or don't know	1	4.8	0	0.0
prefer not to answer	0	0.0	0	0.0

Q6. There are many opportunities outside the classroom for interaction between students and faculty.	Master's		Doctorate	
	n	%	n	%
strongly disagree	5	23.8	1	25.0
disagree	6	28.6	0	0.0
agree	5	23.8	2	50.0
strongly agree	5	23.8	1	25.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q7. Faculty in my department are interested in the professional development of graduate students.	Master's		Doctorate	
	n	%	n	%
strongly disagree	5	23.8	0	0.0
disagree	4	19.0	0	0.0
agree	6	28.6	3	75.0
strongly agree	6	28.6	1	25.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q8. Faculty in my department are helpful and supportive in my search for professional development.	Master's		Doctorate	
	n	%	n	%
strongly disagree	1	4.8	0	0.0
disagree	7	33.3	0	0.0
agree	7	33.3	3	75.0
strongly agree	6	28.6	1	25.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0



Q9. Faculty in my department are well qualified to teach their courses.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
strongly disagree	4	20.0	0	0.0
disagree	4	20.0	0	0.0
agree	7	35.0	2	50.0
strongly agree	4	20.0	2	50.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	1	5.0	0	0.0

Q10. Faculty in my department are willing to meet with me to discuss my academic performance.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
strongly disagree	2	9.5	0	0.0
disagree	1	4.8	1	25.0
agree	11	52.4	1	25.0
strongly agree	4	19.0	2	50.0
n/a or don't know	1	4.8	0	0.0
prefer not to answer	2	9.5	0	0.0

To what extent do you agree or disagree with the following statements about students in your graduate program?

Q11. The intellectual caliber of students in my program is high.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
strongly disagree	0	0.0	0	0.0
disagree	1	4.8	0	0.0
agree	15	71.4	2	50.0
strongly agree	4	19.0	2	50.0
n/a or don't know	1	4.8	0	0.0
prefer not to answer	0	0.0	0	0.0



Q12. My program encourages student collaboration and teamwork.	Master's		Doctorate	
	n	%	n	%
strongly disagree	5	23.8	0	0.0
disagree	3	14.3	1	25.0
agree	8	38.1	2	50.0
strongly agree	4	19.0	1	25.0
n/a or don't know	1	4.8	0	0.0
prefer not to answer	0	0.0	0	0.0

To what extent do you agree or disagree with the following statements about academics in your graduate program?

Q13. My program has high academic standards.	Master's		Doctorate	
	n	%	n	%
strongly disagree	2	9.5	0	0.0
disagree	5	23.8	0	0.0
agree	9	42.9	2	50.0
strongly agree	4	19.0	2	50.0
n/a or don't know	1	4.8	0	0.0
prefer not to answer	0	0.0	0	0.0

Q14. My program integrates current developments in my field.	Master's		Doctorate	
	n	%	n	%
strongly disagree	4	19.0	0	0.0
disagree	5	23.8	0	0.0
agree	7	33.3	2	50.0
strongly agree	5	23.8	1	25.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	1	25.0



Q15. My program prepared me well for my profession.	Master's		Doctorate	
	n	%	n	%
strongly disagree	4	20.0	0	0.0
disagree	3	15.0	0	0.0
agree	9	45.0	4	100.0
strongly agree	3	15.0	0	0.0
n/a or don't know	1	5.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q16. My program was intellectually challenging and stimulating.	Master's		Doctorate	
	n	%	n	%
strongly disagree	3	15.0	0	0.0
disagree	3	15.0	0	0.0
agree	9	45.0	3	75.0
strongly agree	4	20.0	1	25.0
n/a or don't know	0	0.0	0	0.0
prefer not to answer	1	5.0	0	0.0

Q17. I would recommend my graduate program to prospective students.	Master's		Doctorate	
	n	%	n	%
strongly disagree	6	30.0	0	0.0
disagree	1	5.0	0	0.0
agree	8	40.0	3	75.0
strongly agree	3	15.0	1	25.0
n/a or don't know	1	5.0	0	0.0
prefer not to answer	1	5.0	0	0.0

Q18. If I were starting over, I would enroll in this program again.	Master's		Doctorate	
	n	%	n	%
strongly disagree	6	30.0	0	0.0
disagree	2	10.0	0	0.0
agree	7	35.0	2	50.0
strongly agree	3	15.0	2	50.0
n/a or don't know	1	5.0	0	0.0
prefer not to answer	1	5.0	0	0.0



Time to Degree

Q19. Will the amount of time needed for you to graduate be...	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
less than originally expected	1	5.3	0	0.0
about the same as originally expected	10	52.6	3	75.0
more than originally expected	7	36.8	1	25.0
I am not planning on graduating	1	5.3	0	0.0
unsure	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

*Questions 20-31 were only asked of individuals who indicated that their time to degree was “more than originally expected”.

To what extent did the following academic reasons prevent you from progressing in your program as expected?

Q20. Lack of course availability.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	2	33.3	1	100.0
a little	2	33.3	0	0.0
a fair amount	0	0.0	0	0.0
a great deal	2	33.3	0	0.0
prefer not to answer	0	0.0	0	0.0

Q21. Inadequate advising.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	2	28.6	0	0.0
a little	0	0.0	0	0.0
a fair amount	2	28.6	1	100.0
a great deal	2	28.6	0	0.0
prefer not to answer	1	14.3	0	0.0



Q22. Difficulty completing comprehensive/qualifying exams.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	3	50.0	0	0.0
a little	0	0.0	0	0.0
a fair amount	1	16.7	1	100.0
a great deal	1	16.7	0	0.0
prefer not to answer	1	16.7	0	0.0

Q23. Difficulty in my project, thesis, or dissertation research.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	2	33.3	0	0.0
a little	1	16.7	0	0.0
a fair amount	1	16.7	1	100.0
a great deal	1	16.7	0	0.0
prefer not to answer	1	16.7	0	0.0

Q24. Difficulty in completing coursework.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	3	42.9	0	0.0
a little	1	14.3	0	0.0
a fair amount	3	42.9	1	100.0
a great deal	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q25. Difficulty in fulfilling other degree requirements.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	4	57.1	0	0.0
a little	0	0.0	0	0.0
a fair amount	2	28.6	1	100.0
a great deal	1	14.3	0	0.0
prefer not to answer	0	0.0	0	0.0



To what extent did the following personal/family reasons prevent you from progressing in your degree program as expected?

Q26 Finances.	Master's		Doctorate	
	n	%	n	%
not at all	2	28.6	0	0.0
a little	2	28.6	0	0.0
a fair amount	1	14.3	1	100.0
a great deal	2	28.6	0	0.0
prefer not to answer	0	0.0	0	0.0

Q27. Demands of my employment.	Master's		Doctorate	
	n	%	n	%
not at all	4	57.1	0	0.0
a little	1	14.3	1	100.0
a fair amount	0	0.0	0	0.0
a great deal	2	28.6	0	0.0
prefer not to answer	0	0.0	0	0.0

Q28. Military deployment.	Master's		Doctorate	
	n	%	n	%
not at all	7	100.0	1	100.0
a little	0	0.0	0	0.0
a fair amount	0	0.0	0	0.0
a great deal	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q29. Self/family responsibilities (health, birth, child care, elderly care, etc).	Master's		Doctorate	
	n	%	n	%
not at all	3	42.9	0	0.0
a little	2	28.6	0	0.0
a fair amount	1	14.3	1	100.0
a great deal	1	14.3	0	0.0
prefer not to answer	0	0.0	0	0.0



Q30. Other reasons, please specify...

Due to incompleteness of my thesis work I extended my graduation to this semester. Planned to complete my defense by [redacted] But part of my thesis dragged till now and the work given by advisor meanwhile also troubled me a lot. At times he abuses verbally for not completing the work. I thought of filing a complaint against him but had fear that he may stop my graduation and I will be in trouble. Now my defense date is on [redacted] and thinking of complaining [redacted] extends my defense date

Most of the classes I need are in the mid afternoon and since I work it is difficult to take off the time.

My first advisor left [redacted] on my fourth year. He won't come back [redacted]. Then I have to change to my current advisor who is very smart in theory. I have wasted two years during the first four years of my PhD study. Now my department stop sponsoring me because I spend more time than expected.

Q31. Of all the reasons you have selected what was the MOST IMPORTANT REASON that prevented you from progressing in your degree program as expected?

My first advisor's leaving wastes me around two years of endeavor on my PhD degree study.

The most important reason was the academics itself. This is because, I being an [redacted], would really require at least an adequate amount of advising, which was deliberately not provided to me. This resulted in me taking up courses just because of offering and scoring low grades. The advisor was not qualified to be one. Because of this I was in such a distress that I planned of withdrawing from the university [redacted] and still am waiting to get rid of this.

Trying to catch up to the changes in the curriculum in computer science from 25 to 20 years ago to what and how they teach today. Maybe an orientation class for older students coming back to school?

Please rate the quality of preparation provided by your program in the following areas:

Q32. Academic advising.	Master's		Doctorate	
	n	%	n	%
poor	2	10.0	0	0.0
below average	3	15.0	0	0.0
average	7	35.0	2	50.0
above average	5	25.0	2	50.0
excellent	0	0.0	0	0.0
not applicable	2	10.0	0	0.0
prefer not to answer	1	5.0	0	0.0



Q33. Career counseling.	Master's		Doctorate	
	n	%	n	%
poor	2	10.5	0	0.0
below average	3	15.8	1	25.0
average	1	5.3	3	75.0
above average	9	47.4	0	0.0
excellent	1	5.3	0	0.0
not applicable	2	10.5	0	0.0
prefer not to answer	1	5.3	0	0.0

Q34. Mentoring.	Master's		Doctorate	
	n	%	n	%
poor	1	5.0	0	0.0
below average	6	30.0	0	0.0
average	4	20.0	4	100.0
above average	6	30.0	0	0.0
excellent	1	5.0	0	0.0
not applicable	1	5.0	0	0.0
prefer not to answer	1	5.0	0	0.0

Q35. Financial support.	Master's		Doctorate	
	n	%	n	%
poor	5	26.3	0	0.0
below average	2	10.5	1	25.0
average	3	15.8	1	25.0
above average	5	26.3	1	25.0
excellent	0	0.0	0	0.0
not applicable	2	10.5	1	25.0
prefer not to answer	2	10.5	0	0.0



Q36. Work/lab space on campus.	Master's		Doctorate	
	n	%	n	%
poor	2	10.0	0	0.0
below average	0	0.0	0	0.0
average	3	15.0	3	75.0
above average	8	40.0	1	25.0
excellent	6	30.0	0	0.0
not applicable	1	5.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q37. Social space on campus.	Master's		Doctorate	
	n	%	n	%
poor	2	10.0	1	25.0
below average	4	20.0	0	0.0
average	5	25.0	3	75.0
above average	3	15.0	0	0.0
excellent	4	20.0	0	0.0
not applicable	2	10.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q38. Discipline specific software and equipment.	Master's		Doctorate	
	n	%	n	%
poor	3	15.0	0	0.0
below average	2	10.0	1	25.0
average	6	30.0	2	50.0
above average	5	25.0	0	0.0
excellent	4	20.0	1	25.0
not applicable	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0



Q39. Diversity of student population.	Master's		Doctorate	
	n	%	n	%
poor	2	10.0	0	0.0
below average	3	15.0	1	25.0
average	4	20.0	2	50.0
above average	8	40.0	1	25.0
excellent	3	15.0	0	0.0
not applicable	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Q40. Preparation for non-academic careers.	Master's		Doctorate	
	n	%	n	%
poor	3	15.8	1	25.0
below average	5	26.3	0	0.0
average	5	26.3	1	25.0
above average	5	26.3	1	25.0
excellent	0	0.0	0	0.0
not applicable	0	0.0	1	25.0
prefer not to answer	1	5.3	0	0.0

Financial Support

Q41. Percentage receiving support from the following OSU sources:	Master's		Doctorate	
	n	%	n	%
teaching assistantship	7	30.4	4	80.0
research assistantship	6	26.1	1	20.0
fellowship	0	0.0	0	0.0
scholarship	0	0.0	0	0.0
did not apply	1	4.3	0	0.0
applied but did not obtain	5	21.7	0	0.0



Q42. While enrolled, how often did you work for pay.	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
not at all	2	10.5	2	50.0
a few semesters	6	31.6	0	0.0
most semesters	10	52.6	2	50.0
prefer not to answer	1	5.3	0	0.0

Q43. If you worked on-campus (other than assistantship) did you work....	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
part-time	15	93.8	3	100.0
full-time	0	0.0	0	0.0
prefer not to answer	1	6.3	0	0.0

Q44. If you worked off-campus did you work....	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
part-time	4	40.0	2	100.0
full-time	2	20.0	0	0.0
prefer not to answer	4	40.0	0	0.0

Q45. Percentage who indicated the following as primary sources of funding for graduate studies:	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
assistantship, fellowship, or scholarship	11	47.8	4	80.0
financial aid (need based)	1	4.3	0	0.0
personal/family funding	12	52.2	1	20.0
off-campus employment	3	13.0	1	20.0
student loans	4	17.4	0	0.0
military/veterans pay	0	0.0	0	0.0
OSU faculty/staff tuition and fee waivers	0	0.0	2	40.0
employer tuition support/benefits	0	0.0	0	0.0



Q46. What is your approximate level of indebtedness related to your graduate studies at OSU?	Master's		Doctorate	
	n	%	n	%
none	4	22.2	1	25.0
\$5,000 or less	2	11.1	0	0.0
\$5,001 – 10,000	2	11.1	0	0.0
\$10,001 – 15,000	1	5.6	1	25.0
\$15,001 – 20,000	2	11.1	0	0.0
\$20,001 – 25,000	2	11.1	0	0.0
\$25,001 – 30,000	0	0.0	0	0.0
more than \$30,000	2	11.1	1	25.0
prefer not to answer	3	16.7	1	25.0

Satisfaction with University Services

Q47. Not including library resources, how satisfied are you with the research resources such as facilities, equipment, and lab space?	Master's		Doctorate	
	n	%	n	%
very satisfied	5	25.0	1	25.0
generally satisfied	11	55.0	3	75.0
generally dissatisfied	2	10.0	0	0.0
very dissatisfied	0	0.0	0	0.0
not applicable	0	0.0	0	0.0
don't know	0	0.0	0	0.0
prefer not to answer	2	10.0	0	0.0

Q48. How satisfied are you with the library resources that are available?	Master's		Doctorate	
	n	%	n	%
very satisfied	10	50.0	2	50.0
generally satisfied	9	45.0	2	50.0
generally dissatisfied	0	0.0	0	0.0
very dissatisfied	1	5.0	0	0.0
not applicable	0	0.0	0	0.0
don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0



Q49. Do you have any comments or recommendations for research resources or library resources at OSU?
What could be improved to make it better?

Responses not reported since n < 3.

Diversity

	Master's		Doctorate	
	n	%	n	%
Q50. OSU is a supportive campus toward those with diverse backgrounds?				
agree	12	63.2	1	25.0
agree somewhat	4	21.1	2	50.0
disagree somewhat	0	0.0	0	0.0
disagree	0	0.0	1	25.0
don't know	3	15.8	0	0.0
prefer not to answer	0	0.0	0	0.0

	Master's		Doctorate	
	n	%	n	%
Q51. How many times have you been treated unfairly at school because of your gender, race/ethnicity, sexual orientation, religion, disability, or veteran status?				
one time	0	0.0	0	0.0
twice	1	5.0	0	0.0
more than twice	2	10.0	1	25.0
I have not been mistreated at school	17	85.0	2	50.0
prefer not to answer	0	0.0	1	25.0

*Questions 52 and 53 are only asked to those who indicated that they were mistreated at school

	Master's		Doctorate	
	n	%	n	%
Q52. To what extent have you been upset by this unfair treatment?				
a great deal	0	0.0	1	100.0
much	1	33.3	0	0.0
somewhat	1	33.3	0	0.0
a little	1	33.3	0	0.0
not at all	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0



Q53. Could you describe what happened?

Responses not reported since n < 3.

Satisfaction with Graduate College

Q54. How satisfied are you with the helpfulness of the Graduate College staff in responding to your concerns and questions?	Master's		Doctorate	
	n	%	n	%
very satisfied	10	52.6	1	25.0
generally satisfied	6	31.6	1	25.0
generally dissatisfied	0	0.0	2	50.0
very dissatisfied	0	0.0	0	0.0
don't know	3	15.8	0	0.0
prefer not to answer	0	0.0	0	0.0

Q55. Do you have any comments or recommendations about the services provided by the Graduate College?

Communicate with each PhD student at least once for each semester. If a student meets some unfairness he/she has a chance to report in time.

Good work

I think there should be a system database maintaining the students assistant ship (TA,RA,GA) information. Some students work at two 10 hr assistant ship positions blocking the chance of other students having no tuition waiver. I have face similar situation for 1 year. I don't know how far my view is correct but [REDACTED] we face difficulties to pay such a huge amount of tuition fees which can only be reduced in the form of assistantships.

I'm halfway through my master's degree and I think I know where the Graduate College is, but I'm not sure. As for their services, I can't imagine what the Graduate College actually does.

Satisfaction with Graduate and Professional Student Government Association

Q56. Do you have any recommendations or suggestions about the mission and activities of the Graduate Professional Student Government Association?

I have not known the existence of the GPSGA.

Keep it up

There's a graduate level student government? They have a mission? They do activities?



Career Plans

Q57. Which of the following best describes the employment setting for your future career plans?	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
private sector/industry	13	72.2	1	25.0
government	0	0.0	1	25.0
K-12 education	0	0.0	0	0.0
higher education	1	5.6	1	25.0
non-profit	0	0.0	1	25.0
military	0	0.0	0	0.0
other	0	0.0	0	0.0
undecided	4	22.2	0	0.0
don't know	0	0.0	0	0.0
prefer not to answer	0	0.0	0	0.0

Overall Satisfaction

Q58. How would you rate your overall satisfaction with your experience as a graduate student at OSU?	Master's		Doctorate	
	<u>n</u>	<u>%</u>	<u>n</u>	<u>%</u>
very satisfied	3	17.6	0	0.0
generally satisfied	9	52.9	3	75.0
generally dissatisfied	3	17.6	0	0.0
very dissatisfied	1	5.9	0	0.0
don't know	0	0.0	0	0.0
prefer not to answer	1	5.9	1	25.0



Q59. Do you have any recommendations or suggestions about the mission and activities of the Graduate Professional Student Government Association?

As far as the professors in my department are considered they are very talented and professional. But the course work is very disappointing which doesn't help us in any sort of form in our job search. Team projects are out of scope in the courses I have. The course work should be improved and team projects that help to build up our subject and resume should be there. This is completely my view of understanding my dept. It may be because of lack of proper guidance for me from my dept.

Computer science department should have more laboratories. There is just 1 lab in the dept and no active research. I personally think Computer Science should be a part of Engineering.

I love OSU but also experienced some unhappiness in the department. Some are caused by some professor and some are caused by myself. However, if I could success I would like to provide assistantship to a couple of students in my department.

I'm satisfied with facilities, and equipments available on campus, but I'm very unsatisfied specifically with computer science department, instructors and equipments available in my department. Extremely poor!

Its a very good school but my department's faculty is not very good at teaching.

One of my favorite lecture slides predicts the speed and power of computers in the year 2000. If the lecture slides are at least a decade out of date, I'm afraid to know how old the other materials are. All of the professors seem to only care for research money, and use students as a way to obtain more.

The academic structure of OSU is somewhat old that it does not provide the education of current and future trend (for instance, convergence).

They should have a system to allow students that live outside of Tulsa and Stillwater to connect to their class over the internet in their home.

