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Oklahoma State University

University Assessment and Testing

2012 Graduate Student Satisfaction Survey

Survey Report – Counseling Psychology

This survey targeted current graduate students at Oklahoma State University. The survey was administered online by the Office of University Assessment and Testing from February 2012 through May 2012. UAT prepared this report; departments may request additional analysis by contacting UAT.

Survey Questions

Respondents were asked 59 questions. These questions generally pertained to background information, program satisfaction, time to degree, financial support, satisfaction with university services, diversity, student government, career plans, and overall satisfaction.

Target Population / Response Rate – Counseling Psychology

	Degree Program:		
	<u>Master's</u>	<u>Doctorate</u>	<u>Total</u>
Number of students	0	39	39
Number of survey respondents	0	15	15
Response rate	0.0%	38.5%	38.5%

Background Information

Doctorate		
Q1. When did you officially begin enrollment in your degree program?*		
	n	%
2004 or earlier	1	6.7
2005	1	6.7
2006	0	0.0
2007	4	26.7
2008	1	6.7
2009	2	13.3
2010	3	20.0
2011	3	20.0
prefer not to answer	0	0.0

Doctorate		
Q2. Among the graduate schools that you considered, was OSU your:		
	n	%
first choice	8	53.3
second choice	3	20.0
third or lower choice	3	20.0
prefer not to answer	1	6.7

Doctorate		
Q3. Did you pursue your graduate of OSU primarily part-time or full-time?		
	n	%
part-time	0	0.0
full-time	15	100.0
prefer not to answer	0	0.0

Graduate Program Satisfaction

To what extent do you agree or disagree with the following statements?

Doctorate		
Q4. The courses I took were taught well.		
	n	%
strongly disagree	1	6.7
disagree	2	13.3
agree	7	46.7
strongly agree	5	33.3
n/a or don't know	0	0.0
prefer not to answer	0	0.0



Doctorate

Q5. There is good communication between faculty and students regarding student needs, concerns, and suggestions.		
	n	%
strongly disagree	1	6.7
disagree	5	33.3
agree	7	46.7
strongly agree	2	13.3
n/a or don't know	0	0.0
prefer not to answer	0	0.0

Doctorate

Q6. There are many opportunities outside the classroom for interaction between students and faculty.		
	n	%
strongly disagree	0	0.0
disagree	3	20.0
agree	4	26.7
strongly agree	8	53.3
n/a or don't know	0	0.0
prefer not to answer	0	0.0

Doctorate

Q7. Faculty in my department are interested in the professional development of graduate students.		
	n	%
strongly disagree	0	0.0
disagree	3	20.0
agree	5	33.3
strongly agree	7	46.7
n/a or don't know	0	0.0
prefer not to answer	0	0.0



Doctorate

Q8. Faculty in my department are helpful and supportive in my search for professional development.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	3	20.0
agree	5	33.3
strongly agree	6	40.0
n/a or don't know	0	0.0
prefer not to answer	0	0.0

Doctorate

Q9. Faculty in my department are well qualified to teach their courses.		
	<u>n</u>	<u>%</u>
strongly disagree	2	13.3
disagree	1	6.7
agree	7	46.7
strongly agree	4	26.7
n/a or don't know	0	0.0
prefer not to answer	1	6.7

Doctorate

Q10. Faculty in my department are willing to meet with me to discuss my academic performance.		
	<u>n</u>	<u>%</u>
strongly disagree	0	0.0
disagree	2	13.3
agree	4	26.7
strongly agree	9	60.0
n/a or don't know	0	0.0
prefer not to answer	0	0.0



To what extent do you agree or disagree with the following statements about students in your graduate program?

Doctorate		
Q11. The intellectual caliber of students in my program is high.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	0	0.0
agree	8	53.3
strongly agree	5	33.3
n/a or don't know	0	0.0
prefer not to answer	1	6.7

Doctorate		
Q12. My program encourages student collaboration and teamwork.		
	<u>n</u>	<u>%</u>
strongly disagree	0	0.0
disagree	1	6.7
agree	5	33.3
strongly agree	9	60.0
n/a or don't know	0	0.0
prefer not to answer	0	0.0

To what extent do you agree or disagree with the following statements about academics in your graduate program?

Doctorate		
Q13. My program has high academic standards.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	5	33.3
agree	5	33.3
strongly agree	4	26.7
n/a or don't know	0	0.0
prefer not to answer	0	0.0



Doctorate		
Q14. My program integrates current developments in my field.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	3	20.0
agree	5	33.3
strongly agree	5	33.3
n/a or don't know	1	6.7
prefer not to answer	0	0.0

Doctorate		
Q15. My program prepared me well for my profession.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	2	13.3
agree	5	33.3
strongly agree	7	46.7
n/a or don't know	0	0.0
prefer not to answer	0	0.0

Doctorate		
Q16. My program was intellectually challenging and stimulating.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	2	13.3
agree	9	60.0
strongly agree	3	20.0
n/a or don't know	0	0.0
prefer not to answer	0	0.0

Doctorate		
Q17. I would recommend my graduate program to prospective students.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	2	13.3
agree	5	33.3
strongly agree	6	40.0
n/a or don't know	1	6.7
prefer not to answer	0	0.0



Doctorate		
Q18. If I were starting over, I would enroll in this program again.		
	<u>n</u>	<u>%</u>
strongly disagree	1	6.7
disagree	3	20.0
agree	3	20.0
strongly agree	7	46.7
n/a or don't know	1	6.7
prefer not to answer	0	0.0

Time to Degree

Doctorate		
Q19. Will the amount of time needed for you to graduate be...		
	<u>n</u>	<u>%</u>
less than originally expected	0	0.0
about the same as originally expected	10	66.7
more than originally expected	5	33.3
I am not planning on graduating	0	0.0
unsure	0	0.0
prefer not to answer	0	0.0

*Questions 20-31 were only asked of individuals who indicated that their time to degree was “more than originally expected”.

To what extent did the following academic reasons prevent you from progressing in your program as expected?

Doctorate		
Q20. Lack of course availability.		
	<u>n</u>	<u>%</u>
not at all	3	60.0
a little	1	20.0
a fair amount	0	0.0
a great deal	1	20.0
prefer not to answer	0	0.0



Doctorate			
Q21. Inadequate advising.			
	<u>n</u>	<u>%</u>	
not at all	3	60.0	
a little	1	20.0	
a fair amount	1	20.0	
a great deal	0	0.0	
prefer not to answer	0	0.0	

Doctorate			
Q22. Difficulty completing comprehensive/qualifying exams.			
	<u>n</u>	<u>%</u>	
not at all	5	100.0	
a little	0	0.0	
a fair amount	0	0.0	
a great deal	0	0.0	
prefer not to answer	0	0.0	

Doctorate			
Q23. Difficulty in my project, thesis, or dissertation research.			
	<u>n</u>	<u>%</u>	
not at all	2	40.0	
a little	0	0.0	
a fair amount	0	0.0	
a great deal	3	60.0	
prefer not to answer	0	0.0	

Doctorate			
Q24. Difficulty in completing coursework.			
	<u>n</u>	<u>%</u>	
not at all	4	80.0	
a little	1	20.0	
a fair amount	0	0.0	
a great deal	0	0.0	
prefer not to answer	0	0.0	



Doctorate		
Q25. Difficulty in fulfilling other degree requirements.		
	<u>n</u>	<u>%</u>
not at all	3	60.0
a little	1	20.0
a fair amount	1	20.0
a great deal	0	0.0
prefer not to answer	0	0.0

To what extent did the following personal/family reasons prevent you from progressing in your degree program as expected?

Doctorate		
Q26 Finances.		
	<u>n</u>	<u>%</u>
not at all	2	40.0
a little	2	40.0
a fair amount	0	0.0
a great deal	1	20.0
prefer not to answer	0	0.0

Doctorate		
Q27. Demands of my employment.		
	<u>n</u>	<u>%</u>
not at all	3	60.0
a little	1	20.0
a fair amount	1	20.0
a great deal	0	0.0
prefer not to answer	0	0.0

Doctorate		
Q28. Military deployment.		
	<u>n</u>	<u>%</u>
not at all	5	100.0
a little	0	0.0
a fair amount	0	0.0
a great deal	0	0.0
prefer not to answer	0	0.0



Doctorate		
Q29. Self/family responsibilities (health, birth, child care, elderly care, etc).		
	n	%
not at all	0	0.0
a little	2	40.0
a fair amount	2	40.0
a great deal	1	20.0
prefer not to answer	0	0.0

Q30. Other reasons, please specify...

No comments.

Q31. Of all the reasons you have selected what was the MOST IMPORTANT REASON that prevented you from progressing in your degree program as expected?

Responses are not reported since n < 3.

Please rate the quality of preparation provided by your program in the following areas:

Doctorate		
Q32. Academic advising.		
	n	%
poor	0	0.0
below average	0	0.0
average	0	0.0
above average	0	0.0
excellent	0	0.0
not applicable	0	0.0
prefer not to answer	0	0.0



Doctorate		
Q33. Career counseling.		
	n	%
poor	1	6.7
below average	2	13.3
average	5	33.3
above average	3	20.0
excellent	2	13.3
not applicable	2	13.3
prefer not to answer	0	0.0

Doctorate		
Q34. Mentoring.		
	n	%
poor	1	6.7
below average	1	6.7
average	8	53.3
above average	1	6.7
excellent	3	20.0
not applicable	1	6.7
prefer not to answer	0	0.0

Doctorate		
Q35. Financial support.		
	n	%
poor	2	13.3
below average	1	6.7
average	6	40.0
above average	4	26.7
excellent	1	6.7
not applicable	1	6.7
prefer not to answer	0	0.0



Doctorate		
Q36. Work/lab space on campus.		
	n	%
poor	3	20.0
below average	7	46.7
average	3	20.0
above average	0	0.0
excellent	1	6.7
not applicable	1	6.7
prefer not to answer	0	0.0

Doctorate		
Q37. Social space on campus.		
	n	%
poor	0	0.0
below average	5	33.3
average	8	53.3
above average	2	13.3
excellent	0	0.0
not applicable	0	0.0
prefer not to answer	0	0.0

Doctorate		
Q38. Discipline specific software and equipment.		
	n	%
poor	1	6.7
below average	4	26.7
average	6	40.0
above average	3	20.0
excellent	0	0.0
not applicable	1	6.7
prefer not to answer	0	0.0



Doctorate		
Q39. Diversity of student population.		
	n	%
poor	1	6.7
below average	2	13.3
average	4	26.7
above average	6	40.0
excellent	2	13.3
not applicable	0	0.0
prefer not to answer	0	0.0

Doctorate		
Q40. Preparation for non-academic careers.		
	n	%
poor	2	13.3
below average	1	6.7
average	8	53.3
above average	2	13.3
excellent	1	6.7
not applicable	1	6.7
prefer not to answer	0	0.0

Financial Support

Doctorate		
Q41. Percentage receiving support from the following OSU sources:		
	n	%
teaching assistantship	12	80.0
research assistantship	7	46.7
fellowship	2	13.3
scholarship	4	26.7
did not apply	0	0.0
applied but did not obtain	1	6.7



Doctorate		
Q42. While enrolled, how often did you work for pay.		
	<u>n</u>	<u>%</u>
not at all	1	6.7
a few semesters	1	6.7
most semesters	13	86.7
prefer not to answer	0	0.0

Doctorate		
Q43. If you worked on-campus (other than assistantship) did you work....		
	<u>n</u>	<u>%</u>
part-time	8	66.7
full-time	0	0.0
prefer not to answer	4	33.3

Doctorate		
Q44. If you worked off-campus did you work....		
	<u>n</u>	<u>%</u>
part-time	13	86.7
full-time	0	0.0
prefer not to answer	2	13.3

Doctorate		
Q45. Percentage who indicated the following as primary sources of funding for graduate studies:		
	<u>n</u>	<u>%</u>
assistantship, fellowship, or scholarship	13	86.7
financial aid (need based)	8	53.3
personal/family funding	3	20.0
off-campus employment	4	26.7
student loans	11	73.3
military/veterans pay	0	0.0
OSU faculty/staff tuition and fee waivers	4	26.7
employer tuition support/benefits	0	0.0



Doctorate			
Q46. What is your approximate level of indebtedness related to your graduate studies at OSU?			
	<u>n</u>	<u>%</u>	
none	1	6.7	
\$5,000 or less	0	0.0	
\$5,001 – 10,000	0	0.0	
\$10,001 – 15,000	0	0.0	
\$15,001 – 20,000	2	13.3	
\$20,001 – 25,000	0	0.0	
\$25,001 – 30,000	1	6.7	
more than \$30,000	11	73.3	
prefer not to answer	0	0.0	

Satisfaction with University Services

Doctorate			
Q47. Not including library resources, how satisfied are you with the research resources such as facilities, equipment, and lab space?			
	<u>n</u>	<u>%</u>	
very satisfied	0	0.0	
generally satisfied	11	73.3	
generally dissatisfied	2	13.3	
very dissatisfied	0	0.0	
not applicable	1	6.7	
don't know	1	6.7	
prefer not to answer	0	0.0	

Doctorate			
Q48. How satisfied are you with the library resources that are available?			
	<u>n</u>	<u>%</u>	
very satisfied	5	33.3	
generally satisfied	9	60.0	
generally dissatisfied	0	0.0	
very dissatisfied	1	6.7	
not applicable	0	0.0	
don't know	0	0.0	
prefer not to answer	0	0.0	



Q49. Do you have any comments or recommendations for research resources or library resources at OSU?
What could be improved to make it better?

Responses are not reported since n < 3.

Diversity

Doctorate		
Q50. OSU is a supportive campus toward those with diverse backgrounds?		
	<u>n</u>	<u>%</u>
agree	3	20.0
agree somewhat	8	53.3
disagree somewhat	2	13.3
disagree	2	13.3
don't know	0	0.0
prefer not to answer	0	0.0

Doctorate		
Q51. How many times have you been treated unfairly at school because of your gender, race/ethnicity, sexual orientation, religion, disability, or veteran status?		
	<u>n</u>	<u>%</u>
one time	1	6.7
twice	2	13.3
more than twice	2	13.3
I have not been mistreated at school	9	60.0
prefer not to answer	1	6.7

*Questions 52 and 53 are only asked to those who indicated that they were mistreated at school

Doctorate		
Q52. To what extent have you been upset by this unfair treatment?		
	<u>n</u>	<u>%</u>
a great deal	2	40.0
much	0	0.0
somewhat	2	40.0
a little	1	20.0
not at all	0	0.0
prefer not to answer	0	0.0



Q53. Could you describe what happened?

Responses are not reported since $n < 3$.

Satisfaction with Graduate College

Doctorate		
Q54. How satisfied are you with the helpfulness of the Graduate College staff in responding to your concerns and questions?		
	n	%
very satisfied	3	21.4
generally satisfied	8	57.1
generally dissatisfied	1	7.1
very dissatisfied	0	0.0
don't know	1	7.1
prefer not to answer	1	7.1

Q55. Do you have any comments or recommendations about the services provided by the Graduate College?

██████████ is the best!!! And ██████████
 Most of the time when I call the graduate college, people answering the phones are rude and not helpful. I try to do everything that I can through the staff at my College and contact the Graduate College only when I have no other choice. They do not do a good job of communicating what is needed on a monthly, semester, or yearly basis. There is little guidance or support offered, and students are expected to have everything figured out all by themselves. Every semester there is some mix-up with TA/GA waiver forms, related to getting paid and tuition waivers. Suggestions: Have regular workshops, updates, or communication between grad college and schools/departments on campus.

Satisfaction with Graduate and Professional Student Government Association

Q56. Do you have any recommendations or suggestions about the mission and activities of the Graduate Professional Student Government Association?

No comments



Career Plans

Doctorate		
Q57. Which of the following best describes the employment setting for your future career plans?		
	n	%
private sector/industry	5	33.3
government	1	6.7
K-12 education	0	0.0
higher education	6	40.0
non-profit	1	6.7
military	0	0.0
other	0	0.0
undecided	0	0.0
don't know	2	13.3
prefer not to answer	0	0.0

Overall Satisfaction

Doctorate		
Q58. How would you rate your overall satisfaction with your experience as a graduate student at OSU?		
	n	%
very satisfied	5	35.7
generally satisfied	6	42.9
generally dissatisfied	0	0.0
very dissatisfied	1	7.1
don't know	1	7.1
prefer not to answer	1	7.1

Q59 Do you have any final comments about your experience as a graduate student at OSU?
?

Responses are not reported since n < 3.

